

FOR OFFICE USE ONLY

This form must be completed in full. Include a completed copy of this form with all items being returned to beyerdynamic.

Please note that all repairs are subject to the following conditions:

Repairs

Before returning your product for repair, please check the following:

- All connections have been checked
- If returning under warranty, **a copy of the customers original sales invoice** must be included. If this is not included, the repair will automatically be chargeable. No disputes will be accepted after an invoice has been raised.
- Warranty periods are shown on our website at www.beyerdynamic.co.uk.
- For all non-warranty repairs, we will contact you with a quotation– No action will be taken until we have received written authorisation from you to go ahead with the repair. No dispute regarding costs will be entered into after any quote has been authorised.
- Please ensure the item(s) is returned with any accessories that relate to the item. Make sure that the item is packaged properly to ensure safe arrival and that you have insured the contents. Beyerdynamic accepts no responsibility for damage or loss incurred during transit.

Company Name:	Address
Contact Name:	
Account Number	
Daytime Telephone #	
Fax #	Post Code
Email Address	

Products being Repaired *(subject to approval)*

Quantity	Product / Model	Product Description	Original Invoice # & Purchase Date

Reason for Return

(please provide a description of the fault and supply as much information as possible so your request can be actioned without delay).

Printed Name _____

Date _____

Signature _____